



Kii Health

Mental Health Support for Indigenous Peoples

Land Acknowledgement:

We would like to acknowledge the lands on which we live and work, and the people who have cared for it since time immemorial. We do this to reaffirm our commitment and responsibility in improving our own understanding of local Indigenous Peoples and their cultures. From coast to coast to coast, we acknowledge the ancestral and unceded territory of all First Nations, Métis and Inuit who call this land home.

Kii Health is committed to providing mental health support to Indigenous Peoples in a manner that is culturally responsive and respectful of the diverse backgrounds and ways of knowing across communities. We recognize that the best type of support comes from members of the Indigenous community.

Our support process is as follows:

1. The individual client contacts Kii Health to request Elder/Knowledge Keeper support. Intake Nurse Care Coordinator collects requested Elder/Knowledge Keeper information and reviews the process with the client and sends them the required services forms.
2. If the individual does not have an Elder/Knowledge Keeper to request, the Intake Nurse Care Coordinator will endeavor to connect the client with a local resource to find either an Elder's Helper or an Elder. If there is a significant waiting period to connect with the Elder, we will offer to connect the individual to a counsellor with lived experience to support in the interim.
3. A member of the Kii Health team will process the services form. An honorarium will be administered directly to the client by our accounts payable team at the completion of services.

kiihealth.ca

1-866-814-0018

24 HOURS A DAY ANYWHERE IN NORTH AMERICA